

Here's my concern. The lack of basic care will no doubt kill many residents. And by basic I mean footcare for diabetics, hand/nail care, hair care, showers, socialization, bathroom needs, eating issues, wounds and sore care.

My mother is a diabetic and we can't get information on her feet and until we had outside visits we were unable to find out if her toe nails were being cut regularly. On my first outside visit I looked at her feet and was appalled to see how long her toe nails were and to see how red her toes were because of this. It's a BIG deal for anyone let alone a Diabetic. Especially a Diabetic. I want to be able to cut my mothers toe nails, finger nails. Nothing more than that simple task – which is very essential for her and her health. When do we make NH or LTC facilities accountable for this lack of basic care – something they have been doing (or not) for as long as they've been open. This is not anything new to NH or because of the pandemic. This is BASIC care!!! Please help me or I'm afraid I will take action into my own hands and cut her toes at risk of losing visitations. It's a tight rope I walk when it comes to her care and these guidelines.

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